

Board Info

Information bulletin of the meeting of the Board of Directors

Highlights of the scheduled meeting of the Board of Directors Thursday, December 5, 2019 Donald Berman Jewish Eldercare Centre – Schweitzer Room

Message from the President of the Board of Directors

Alan Maislin wished staff and Board members a good rest over the holiday season. The high volume of requests and the work of the CIUSSS teams over the past few months have been intense. Mr. Maislin reported that the volume of patients in the Emergency Department remains very high.

{ A letter about the reclassification of the CIUSSS was sent to the MSSS. A response is now being awaited. }

Report from the President and CEO

Dr. Lawrence Rosenberg extends his congratulations to:

- Beverly Kravitz, Director of Human Resources, Communications, Legal Affairs and Global Security, and to her team for organizing the fourth edition of the *Leaders' Summit*, attended by over 200 CIUSSS managers
- Cindy Starnino, Director of Academic Affairs, and her team for organizing a second half-day of reflection on the CIUSSS's academic affairs and the importance of a supportive learning environment
- Lucie Tremblay, Director of Nursing, and her team for their well received presentations at the annual conference of the *Ordre des infirmières et infirmiers du Québec*
- The team from the Segal Cancer Centre, recipients of a provincial award for creating the Emergency Care Centre for oncology patients
- The Donald Berman Maimonides Foundation for its annual fundraising event, *Battle of the Bands*, on December 3 and 4
- The employees of the Richardson Hospital and the community teams who all received excellent results from Accreditation Canada: Richardson Hospital for its Stroke Program and the community teams for the services offered in connection with Public Health

Dr. Rosenberg said that the CIUSSS has been working to create a professional development program, aimed at those with the potential to fill executive positions in the CIUSSS. This program will be launched in the spring.

The overflow of patients at the Jewish General Hospital's Emergency Department is ongoing. The hospital has the highest occupancy rates for many diverse reasons.

{ The CIUSSS has begun reviewing its information technology infrastructure, a task that will be completed by the end of March. }

The MSSS is aware of the situation and, over the past six months, it has been receptive to the CIUSSS's requests for additional funding.

In September, Dr. Rosenberg began a tour of the CIUSSS's facilities with Beverly Kravitz and Julie Ricciardi, Assistant to the President and CEO. This informative and useful tour will continue throughout the winter and spring. To assess conditions in the Emergency Department, Dr. Rosenberg plans to spend a week sleeping at the JGH.

The *2019-2023 Strategic Plan of the MSSS* was tabled in the National Assembly on December 4, 2019, and will be submitted for discussion at the next Board meeting.

Dr. Rosenberg thanked the members of the Board of Directors, along with directors, associate directors and their teams, for their work and support throughout the year, and he extended his best wishes for 2020.

Appointments to CIUSSS senior management

Beverly Kravitz announced the appointment of:

- Tung Tran, Director of Mental Health and Addiction
- Émilie Fontenay, Interim Associate Director of Mental Health and Addiction
- Kahina Slimani, Associate Director of Integrated Frontline Services
- Robert Gervais, Interim Associate Director of Integrated Frontline Services
- Sabine Cohen, Associate Director of Digital Health

Beverly Kravitz noted that the position of Associate Director of Digital Health has been added to the CIUSSS' organizational chart.

CIUSSS projects to be submitted in the *Prix d'excellence du réseau de la santé et des services sociaux* competition

Julie Ricciardi presented the three projects to be submitted to the *Prix d'excellence* competition. Organized by the MSSS, this event takes place every year. The selection process is carried out in three steps: an internal selection, followed by a ministerial panel and a national panel. The three projects were selected by an internal committee consisting of Dr. Lawrence Rosenberg, Joanne Côté, Dan Gabay and Julie Ricciardi. The committee was allowed to select only one project per category.

The projects:

- *Congé précoce assisté – une nouvelle offre de services*, in collaboration with CIUSSS Centre-Sud-de-l'Île-de-Montréal, aims to make in-home rehabilitation accessible to approximately 50 patients per year who have suffered from a mild stroke. Otherwise, in order to receive treatment, they would have to spend 35 to 40 days in a rehabilitation centre. These patients, who require three to five hours of rehabilitation daily, receive home visits from therapists. The project's goal is to establish a rehabilitation program that is offered through telemedicine in 2020.
- *ESPOIR – Évaluation des symptômes des patients oncologiques pour intervention rapide*, whose objective is to improve the quality of care and accessibility of services for oncology patients. Funded by the Rossy Cancer Network, this program includes education, remote screening using an internet-based triage system developed by the CIUSSS, the integration of nurse practitioners, and the creation of an acute-care centre.
- *Hôpital de jour de pédopsychiatrie*, which treats 5- to 12-year-old children who are unable to function in the regular school system and require help in reintegrating into their regular environment.

Audit Committee

Committee President Morty Yalovsky presented the financial results for the period ending on October 12. Estimated at \$18.5 million, the projected end-of-year deficit is related to structural elements, such as operating rooms, the Emergency Department and antineoplastic medication (the biggest problem).

Mr. Yalovsky also explained that the establishments were mandated with implementing a risk-management policy on corruption and collusion in contract administration, whose application is overseen by the Audit Committee. A plan is currently being drawn up and will be presented for review at the next Audit Committee meeting. It will then be submitted to the Board of Directors for approval.

Academic Affairs Committee

Committee President David Eidelman presented a summary of the retreat on November 28, dealing with the CIUSSS as a teaching and learning environment. Lecturers from various environments and workplaces presented their views on the “U” in “CIUSSS.”

A request was submitted to the Deputy Minister for official recognition of the time that professionals spend on research projects or the transfer of knowledge to residents and interns.

Policy for a smoke-free environment

Dominique Dufour, Coordinator of Public Health and Partnership for the Frontline Integrated Services team, submitted a report on applying the policy for a smoke-free environment. She explained what has been done over the past two years and described what the CIUSSS plans to do during the coming two years to fulfill its commitment to promoting non-smoking and becoming a completely smoke-free establishment.

Digital health plan

Dr. Justin Cross presented a status report on the progress of the digital health plan:

- *Infrastructure*: IT infrastructure is being examined. The results and an action plan will be presented at the end of March.
- *Electronic health record*: The implementation of an electronic health record throughout the CIUSSS is being considered. On December 18, potential partners will present an example of the software that can be produced in a short period of time. It will be possible to determine whether they are viable partners and to identify the next steps. This project will be carried out over the next three to five years.
- *Telemedicine*: Constraints in budgeting and human resource are motivating the CIUSSS to adopt telemedicine. Although some services in this field are already offered, it is hoped that a network-wide platform will be established and that it will be possible to offer services that originate at several sites.
- *Governance structure*: An executive committee meets every two weeks. Sub-committees are currently being organized and are responsible for moving the various projects forward.

Program for access to services in English

Barbra Gold, Director of the Support Program for the Autonomy of Seniors, explained that all health and social services facilities have been asked to develop a plan for access to services in English. A report must be submitted to the regional committee no later than March 31, and will then be presented to the Board of Directors for approval.

An establishment with bilingual status is not obligated to translate all of its documents into English. All services must be offered in French and English.

Accreditation Canada’s Stroke Distinction Program

In 2013, the Richardson Hospital became the first facility in Quebec to successfully meet the requirements of Accreditation Canada’s Stroke Distinction Program. Its status was renewed in 2015 and 2018.

In order to obtain Stroke Distinction status, the facility must successfully meet the requirements in five key areas:

- Complying with 84 established standards
- Meeting targets for general stroke-care performance indicators
- Implementing evidence-based, best-practice protocols

- Demonstrating the establishment's commitment to teaching patients and families
- Demonstrating commitment to excellence and innovation

Accreditation Canada has identified two areas where the Hospital fails to meet the standards:

- Admission to a rehabilitation bed must be granted within two days after the date when the patient is ready to be discharged from the hospital. The Hospital does not always meet this target.
- The building's state of disrepair was raised during each of the visits. To maintain our status, renovating the building has become a priority and must be completed before the next visit.

Although the next visit is expected to take place in four years, the CIUSSS must still submit its indicators to Accreditation Canada every six months, in order to maintain its status.

THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available at [www.ciusss-](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/)

[centreouestmtl.gouv.qc.ca/en/home/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/).

Click on CIUSSS West-Central Montreal |
Board of Directors

Board-Info is produced by the Department of Communications and Media Relations for the Office of the President and CEO. All of the information in this bulletin has received official approval.

The next meeting of the Board of Directors will be held on:

Thursday, January 30, 2020, at 7:30 a.m.
Donald Berman Jewish Eldercare Centre

For more information about the Board of Directors, please visit

www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration