

## Board Info

Information bulletin of the meeting of the Board of Directors

### Highlights of the scheduled meeting of the Board of Directors

Thursday, June 13, 2019

Donald Berman Jewish Eldercare Centre – Schweitzer Room

#### Question period

The ALink Group representative, Helene Donath, thanked the CIUSSS and its stakeholders, with whom she had an opportunity to work on several projects involving young people with neurodevelopmental disorders. This is the case in developing one or more apartment buildings that could accommodate young people with special needs 24/7 and in which some partners and foundation could collaborate. With Felicia Guarna's retirement coming up, Mrs. Donath asked Gary Stoopler, the new CIUSSS Director of Rehabilitation and Multidisciplinary Services, whether the collaboration will continue, allowing this project to proceed. The answer was yes, and Mr. Stoopler will ensure that this mandate is followed up.

#### Message from the President of the Board of Directors

Alan Maislin stated that several CIUSSS managers have recently retired or will soon be retiring. He thanked Anne Lemay, who is leaving at the end of June, and reminded everyone of the significant mandate of the Associate Executive Director responsible for Quality, Performance and Ethics.

The President of the Board offered his best wishes to CIUSSS managers Anne Lemay, Felicia Guarna, Suzanne Cloutier and Ian Pellat, who have retired or will soon retire.

Thanks were also extended to Felicia Guarna and Suzanne Cloutier, respectively Director and Associate Director of Rehabilitation, who left a few weeks ago. The contribution of the Associate Director of Finance, Ian Pellat, was also highlighted.

#### Report from the Associate CEO

Francine Dupuis addressed the Board members in place of Dr. Lawrence Rosenberg, who was absent. She said that Dr. Rosenberg is working intensively to ensure that the CIUSSS shifts to artificial intelligence and digital health. This will allow healthcare users to be reached wherever they are.

In addition to this digital shift, several projects are planned for the fall. Several coordination group meetings will be organized to facilitate the integration of services in the community.

Ms. Dupuis added that this change will be implemented in collaboration with Dan Gabay, the new Associate Executive Director; Dr. Justin Cross, Chief Digital Health Officer; and Jacques Laporte, Acting Director of Information Resources.

### Appointment of a medical examiner

Since the creation of this position in 2002 by the Government of Quebec, a medical examiner has been mandated to handle complaints against other physicians. This person must also collaborate in finding solutions to administrative or organizational problems raised by a complaint, when it is reviewed by the Commissioner of Complaints and Quality of Service.

The Board approved the appointment of Dr. Richard Margolese as the CIUSSS Medical Examiner.

### Other appointments in the CIUSSS

To help the CIUSSS shift to using artificial intelligence, the position of Chief Digital Health Officer was officially created. The Board approved the appointment of Dr. Justin Cross in this role.

Board members also approved the appointment of Audrey Benarrosh as Associate Director of Logistics and Clinical Support Services. Ms. Benarrosh was previously the Coordinator of Clinical Support Services at the CIUSSS.

Effective June 14, Marie-Hélène Carbonneau, who has held the position of Acting Director of Nursing, will become Acting Assistant Director of Nursing, replacing Valérie Pelletier who left on June 4.

### Signatories of CIUSSS research agreements

Due to the large volume of research agreements, the President and CEO, the President of the Board of Directors, the Director of Research, and the Chief Operating Officer and Chief Financial Officer of the Lady Davis Institute are all entitled to sign these agreements. In accordance with the new governance involving artificial intelligence and "Big Data", an amendment to the regulations is required to enable the President and CEO of the CIUSSS to sign research agreements in these areas.

### 2019-2020 Calendar of Board of Directors meetings

Changes have been made to the calendar of Board meetings, which will take place on Thursdays: September 26, November 7 and December 5, 2019, as well as January 30, March 19, May 14 and June 15, 2020.

### New member of the Board of Directors

As a result of Dr. Aviva Aspler's departure, the Board approved the appointment of Dr. Christine Florakas, who is CIUSSS Chief of General Medicine and a member of the DRMG, as a Director of the Board. This ensures that gender parity is maintained on the Board.

### Annual reports of board committees

- **Governance and Ethics Committee – Alyssa Yufe:** The report noted that two committee meetings were held in 2018-2019. It also covered the evaluation of Board meetings, the review of the session evaluation form, breaches of the Code of Ethics and Professional Conduct of Board members, election of the Vice-Chair of the Board, development of a form for individual performance and Board operations, and participation in a training workshop. Recommendations and objectives were set for 2019-2020.
- **Vigilance and Quality Committee - Lucyna Lach:** The report indicated that eleven meetings were held between April 2018 and March 2019. The report stated that five key objectives and several other sub-objectives, identified in the 2017-2018 Annual Report, have been addressed over the past year. Some 15 issues to be addressed in 2019-2020 were also identified.
- **Risk Management Committee - Anne Lemay:** The sixty-page report described the year's achievements, the annual risk management report, sentinel events in 2018-2019, the user experience, patient-user partners, the Planetree standard, clinical ethics, the accreditation process, ministerial visits and the certification of private homes for seniors.

- **Council of Physicians, Dentists and Pharmacists - Dr. Elizabeth MacNamara:** Ten meetings of this committee were held over the past year. The following points were covered in this report: report of the Committee for the evaluation of medical procedures, pharmacists, medical examiners and subcommittees of the Jewish General Hospital, as well as priorities for the coming year.
- **Council of Nurses - Anna Nunez:** The Council met five times over the past year. The document includes the mandate of the Executive Committee of the Council, its members, an assessment of activities and priorities, an assessment of the 2018-2019 action plan, and the 2019-2020 action plan.
- **Multidisciplinary Council - Ibrahima Diallo:** The report listed the members of the Executive Committee, the main activities carried out in 2018-2019, and the objectives for the coming year, as well as recommendations for measures in the quality of services.
- **Council of Midwives - Maëcha Nault:** The Council has met eight times on a regular basis in recent months. The report set out the mandate of the Board, the mandates of the committees and other mandates. It also presented statistics on the *Maisons Bleues* and the Côte-des-Neiges Birthing House.
- **Users' Committee - Lucio D'Intino:** In addition to general points about the committee, its members and its mandates, the report set out some twenty priorities to be considered by the CIUSSS.
- **Physical Environment and Safety Committee - David Budman:** The report outlined the committee's mandate and reviewed its activities. Approximately 195 recommendations were compiled, following an eight-site visits. Prioritization of these improvements was also proposed. Six site visits are already planned for December 2019.
- **Academic Affairs Committee - Dr. David Eidelman and Cindy Starnino:** The 2018-2019 annual reports of the Research Ethics Committee (REC) of CRIR institutions and the CIUSSS were presented. The composition of the CIUSSS Research Ethics Committee was also approved.

#### **Presentation of the corporate dashboard, and the management and accountability agreement**

Anne Lemay presented a summary of the management and accountability agreement and the corporate dashboard for 2018-2019. She explained that extra-territorial coverage increased slightly, including 56.8% in the Emergency Department, 61.9% for hospitalizations, and 61.8% for outpatient clinics. Clinical activity increased by 2.6% this year over last year.

Highlights were also provided about access to care, safety, the user experience, productivity and CIUSSS staff.

#### **Report on end-of-life care**

The Associate Director of Professional Services, Danielle Schryer, presented an annual report on end-of-life care claims covering April 1, 2018 to March 31, 2019. Some 39 requests were sent to the CIUSSS and 21 of them were administered.

## THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available at [www.ciusss-centreouestmtl.gouv.qc.ca/en/home/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/).

Click on CIUSSS West-Central Montreal | Board of Directors

Board-Info is produced by the Department of Communications and Media Relations for the office of the President and CEO. All of the information in this bulletin has received official approval.

The next meeting of the Board of Directors will be on:

**Thursday, September 26, 2019, at 7:30 a.m.  
Donald Berman Jewish Eldercare Centre**

For more information about the Board of Directors, please visit

[www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration)