

Board Info

Information bulletin about the Board of Directors meeting

Highlights of the scheduled meeting of the Board of Directors Thursday, December 6, 2018 Donald Berman Jewish Eldercare Centre – Schweitzer Room

Question period

The ALink Group representative, Helene Donath, described the problems encountered by her organization's clients, who are young people with neurodevelopmental disorders that do not stop at adulthood. She said there is even a high risk that they will develop mental health problems. Due to the vulnerability of these individuals, Ms. Donath's questions focused on access to general practitioners, the role of psychiatrists, and the training provided by McGill University's Faculty of Medicine for residents who care for patients with intellectual disabilities.

Suzanne Cloutier, Associate Director of Rehabilitation, confirmed that Miriam Home and Services is aware of the risks associated with dual diagnosis. A clinic will be set up to provide access to a psychiatrist who will provide support once a month. Miriam Home and Services also has a mandate to support individuals who have severe behavioural problems and cannot participate in activities in the community or at a day centre.

Pierre Allard, Executive Director of the local APTS for the CIUSSS, raised concerns expressed by members regarding the changes that management would like to make to the Human Resources Development Plan (HRDP). This tool allows members to acquire advanced training, in order to attract and retain professional and technical staff. He asked whether the *Comité patronal de négociations* could amend its offer to preserve an HRDP that reflects the needs and realities of APTS members.

Beverly Kravitz, Director of Human Resources, Communications, Legal Affairs and Global Security, explained that this plan is included in the local negotiations that were already under way; therefore, management cannot comment on this matter. She added that our CIUSSS is deeply concerned about the well-being of its employees and she offered reassurance that their needs will be respected.

Report from the President and CEO

Dr. Lawrence Rosenberg reviewed the events of the past few weeks:

- Board Member Lucy Lach and President Alan Maislin, held a conference at the Constance-Lethbridge Rehabilitation Centre on November 19. The event brought together individuals from the CIUSSS and community organizations who work with people who have intellectual disabilities. The event was a great success.

The CIUSSS, which recently welcomed visitors from Accreditation Canada, is very proud of the results. The CEO congratulated Anne Lemay and Chantal Bellerose's team for their hard work.

- On December 4, a half-day Digital Health Retreat was held at the Gelber Conference Centre. This event was a starting point for presenting Dr. Rosenberg's digital strategy and initiating dialogue with physicians.
- The first Frontline Services Medical Forum was held on December 5. Discussions have started among specialist physicians of the Jewish General Hospital and physicians of the FMGs and clinics in the area. This day was also a great success.
- Dr. Rosenberg highlighted the beginning of a good relationship with Danielle McCann, the new Minister of Health and Social Services; Dr. Lionel Carmant, the Minister Responsible for Health and Social Services; and Marguerite Blais, the Minister Responsible for Seniors and Informal Caregivers.

Message from the President of the Board of Directors

Alan Maislin said he was proud of the work performed by directors in the community. He also congratulated Tony Loffreda, who had been named Personality of the Year by the Canadian Italian Business & Professional Association.

Presentation of the Rossy Cancer Network (RCN)

Dr. Wilson Miller, Clinical Lead for the RCN, presented the mandate, vision and structure of the organization. The network is supported financially by the Rossy Family Foundation, the foundations of the three major partners, and McGill University. It network is composed of the McGill University Health Centre, the Jewish General Hospital and St. Mary's Hospital. The RCN's mandate is to improve the quality of cancer care and increase survival rates. In systematically assessing the quality of care and clinical results throughout the network, the partners perform a follow-up using a dashboard consisting of 69 indicators. Tracking results in this manner enables the RCN to implement an ongoing quality improvement process and to support research initiatives.

Modernization of electromechanical installations

Georges Bendavid, Director of Technical Services, noted that the CIUSSS has completed several energy-savings projects. In line with the CIUSSS's Sustainable Development Policy and in an effort to maximize energy savings, the Technical Services team plans to undertake various additional projects to modernize electromechanical installations.

Recurring savings of approximately \$1.4 million per year could be realized through the implementation of these projects.

Appointments of new managers

Amina Talib, who was previously Coordinator of Workplace Relations, Workplace Conditions and Replacement Activities, was officially appointed Associate Director of Human Resources. This appointment was effective as of Monday, December 10, 2018.

Effective October 22, 2018, Dave Checkland's appointment as Acting Associate Director of Information Resources was also endorsed by the Board members.

Dr. Suzanne Levitz is formalizing her new position as Associate Director of Community Medicine for the Professional Services Directorate. This appointment has been effective since November 19, 2018.

Health and Social Services network's Excellence Awards contest

Julie Ricciardi, Assistant to the President and CEO, asked the Board of Directors to approve the submission of two projects to the Health and Social Services network's Excellence Awards contest: Energy efficiency at CIUSSS West-Central Montreal, and the DigniCap™ scalp cooling system initiative.

The importance of hand hygiene for acute-care physicians

Hand hygiene is the most effective way to prevent and control the transmission of carbapenem-resistant organisms (CRO). The fight against CRO is one of the few elements that increase the deficit, because of the growing costs that are associated with it.

The Infection Prevention and Control team is doing its best to solve this problem. Its only recommendation, which the CIUSSS has not implemented, is to start publicly naming doctors who refuse to perform proper hand hygiene.

Dr. Rosenberg explained that to help manage CRO at the JGH, security officers were hired to work on the most problematic floors to ensure that people clean their hands. Audits have clearly shown that the departments dealing with the worst CRO problems also had the worst hand hygiene rates. These audits also showed that physicians, medical students and residents were at the core of the problem. Departmental chiefs and the Director of Professional Services, along with the Infection Prevention and Control team, will be asked to implement and enforce measures to ensure that acute-care physicians comply with the hand hygiene protocols in force in the CIUSSS. This may include the use of disciplinary complaints.

Report of the Vigilance and Quality Committee

Linda Fortier presented a summary of activities:

- A follow-up was conducted among the Chairs of the Council of Physicians, Dentists and Pharmacists, the Multidisciplinary Council, the Council of Nurses and the Council of Midwives to ensure that all were represented at meetings of this committee. Pharmacists will also be represented.
- The 2018-2019 Quality and Safety Plan was approved. The Associate Executive Director will present this plan to the Board shortly.
- Without setting up a working group related to discharge planning, the Committee will closely monitor this subject to ensure the proper discharge of patients who require alternative levels of care.

Report, renewal of mandates and appointments to the Research Ethics Committee – CRIR institutions

Cindy Starnino, Director of Academic Affairs, said that the Centre for Interdisciplinary Research in Rehabilitation (CRIR) is operated by an association comprised of four institutions, including our CIUSSS, the Montérégie-Centre CISSS, the Laval CISSS and the Centre-Sud-de-l'Île-de-Montréal CIUSSS. The 2017-2018 annual report was tabled, and the mandate of approximately ten of this committee's members has been renewed. Also, the appointments of Jadranka Spahija, Fabienne Meyer, Louise Ringuette and Christine Brassard were approved by Board members.

Appointments to the Jewish General Hospital Advisory Committee

Beverly Kravitz said that to ensure the continuity of this committee, and in accordance with its governance and operation by-law, the renewal of mandates be staggered, according to the following proposal:

- Two-year term (January 1, 2019, to December 31, 2020): Steven Cummings, Brahm Gelfand and Joel Segal.
- Three-year term (January 1, 2019, to December 31, 2021): Richard Dubrovsky, David Goodman, Ronny Steinberg and Jonathan Wener.

Tabling of reports of other advisory committees

Barbra Gold, Director of the Support Program for the Autonomy of Seniors (SAPA), presented the 2017-2018 annual reports of the Advisory Committees of the Donald Berman Maimonides Geriatric Centre, the Donald Berman Jewish Eldercare Centre and Mount Sinai Hospital.

She said the above-mentioned committees limit their activities to preserving the linguistic, cultural, historical and local character of the grouped institution to which they are attached. They also maintain

necessary links with the Foundations and the person responsible for research activities for the grouped institution.

Dr. Abraham Fuks, President of the Miriam Home and Services Advisory Committee, presented the committee's report, as well as its main concerns and recommendations regarding the services required by clientele with intellectual disabilities or with an autism spectrum disorder. While recognizing the need for regularly reviewing the programs offered by Miriam Home, the committee recommended that the CIUSSS pay particular attention to the way changes are implemented and are then communicated to the people it serves. Lastly, Dr. Fuks emphasized the vulnerability of this clientele—hence, the importance of understanding and respecting their specific needs.

Presentation of the vision of Information Resources

Jacques Laporte, Acting Director of Information Resources, said the vision of the Information Resources Directorate consists of supporting and accelerating the patient-focused mission of the CIUSSS. To do so, it is important to continue working on the right projects and the right number of projects, so that products can be delivered within an acceptable timeframe. He confirmed that the IT team is very dedicated but also very tired, which reinforces the importance of focusing on the right projects. Finally, Information Resources is mandated with supporting the CIUSSS in its digital transformation. This involves introducing a great deal of new technology and managing change at the user level. In the coming weeks, Mr. Laporte intends to meet with the various teams to better understand their administrative and clinical realities and, therefore, to ensure that IT resources are well aligned with these realities.

THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available at www.ciuss-centreouestmtl.gouv.qc.ca/en/home/.
Click on CIUSSS West-Central Montreal | Board of Directors

Board-Info is produced by the Department of Communications and Media Relations for the office of the President and CEO. All of the information in this bulletin has received official approval.

The next meeting of the Board of Directors will take place on:

**Thursday, February 14, 2019, at 7:30 a.m.
Donald Berman Jewish Eldercare Centre**

For more information about the Board of Directors, please visit www.ciuss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration