

Board Info

Information bulletin of the Board of Directors meeting

Highlights of the scheduled meeting of the Board of Directors Thursday, October 25, 2018 Donald Berman Jewish Eldercare Centre – Schweitzer Room

Question period

Helene Donath, representative of Club ALink, stated that her organization's mission is to create an inclusive community for young adults who have neurodevelopmental disorders. She asked for an explanation of the financing model used by the MSSS to fund rehabilitation services offered to her organization's clientele. She also asked how ALink could help the CIUSSS to change this financing model to better meet the community's needs. Felicia Guarna, Director of Rehabilitation, explained that the Government of Quebec, after consultation, provides funding directly to facilities for specific programs. More recently, there appears to have been some openness to providing funding to facilities based on their needs. Funding is also provided when community organizations wish to work in collaboration with healthcare facilities.

Report from the President and CEO

Dr. Lawrence Rosenberg reported that the CEOs of all CIUSSSs have been invited to a meeting on Wednesday, October 31, with Danielle McCann, the new Minister of Health and Social Services; Dr. Lionel Carmant, Junior Minister of Health and Social Services; and Marguerite Blais, Minister Responsible for Seniors and Informal Caregivers. During the presentation about our CIUSSS, Dr. Rosenberg will address the three most pressing matters:

- Lack of funding for programs involving intellectual disabilities
- The gap between funding received per surgery and the actual cost incurred, which is much higher, most notably due to the use of minimally invasive surgical techniques
- IT-related problems

The digital health plan has been making great strides. A presentation on this subject will be made by Dr. Rosenberg at the next Board meeting.

Message from the Chairman of the Board of Directors

Alan Maislin announced the retirement of Bob Lapointe, Director of Information Resources. A succession plan has been implemented and the CIUSSS will be able to count on Mr. Lapointe's collaboration during the transition period.

Mr. Maislin thanked Mr. Lapointe for everything he has accomplished, despite the many obstacles he has faced in information technology.

Mr. Maislin also encouraged board members to participate in Patient Safety Week by visiting the booths at the Jewish General Hospital. Lastly, he reminded them of the importance of their collaboration in facilitating the accreditation process.

Policies regarding the employment conditions of managers

Beverly Kravitz, Director of Human Resources, Communications, Legal Affairs and Global Security, presented five policies related to the employment conditions of managers. The term "manager" was clarified to exclude unionizable but non-unionized advisors. The term "senior executive" refers to the positions of the President and CEO, the Associate CEO and the Associate Executive Director.

2018-2019 Maintenance plan for medical equipment (PCEM)

Dr. Robert Apardian, Interim Chief of Biomedical Engineering, presented the PCEM. The budgeted amount of \$16,218,410 is intended to meet the medical equipment replacement needs of the hospital, rehabilitation centres, CLSCs and residential centres of the CIUSSS. With the view to better meeting the requirements of additional medical equipment, \$800,000 was set aside and a request to use this amount was filed with the Ministry.

Protocol agreement on background checks of candidates working with vulnerable individuals

M^e Nathalie Lecoq, Chief Legal Counsel, explained that the *Service de police de la Ville de Montréal* (SPVM) provides healthcare facilities with free background checks of volunteers who are called upon to work with vulnerable individuals in the CIUSSS's residential centres and CLSCs. Edward Cho, Joanne Laing, Lisa Patterson, Giuseppina Di Benedetto, Patti Derstenfeld, Rosalind Friend Goodman and Anna Maria Malorni, all volunteer service managers at the CIUSSS, have been identified as those who are entitled to sign the protocol agreement with the SPVM to take advantage of this service.

These protocol agreements concern volunteers at the CLSC Benny Farm, Donald Berman Jewish Eldercare, Donald Berman Maimonides Geriatric Centre and CLSC René Cassin.

Vigilance and Quality Committee report

Lucyna Lach, President of the Committee, presented a summary of the main risks or challenges facing the CIUSSS:

- Infection prevention and control
- Medication reconciliation between admission and discharge of a patient
- Communication in daily operations, during clinical processes, among directorates, with the public and related to planning hospital discharges
- Quality of work life for all employees

Ms. Lach reminded the members of the importance of attending accreditation meetings, and she encouraged them to support staff in this stressful process. Finally, she delivered an overview of the workshop, to be held on November 19 that will bring together various service providers for children, teenagers and young adults with intellectual or physical disabilities.

2017-2018 Research Ethics Committee's Annual Report

Anne Lemay, Associate Director General, presented the 2017-2018 Research Ethics Committee's Annual Report. This committee works in two areas: medical and biomedical research projects, as well as psychosocial and frontline research. Dr. David Eidelman, Board Member, noted that the report was examined in depth by a sub-committee of the Board that specializes in academic affairs, following a change made to the approval process.

Appointments (4), renewal of appointments (7) and the resignation of some members (11) from this committee were also mentioned.

Corporate Dashboard and Management and Accountability Agreement

Anne Lemay presented a summary of the results on access to care and services, continuity with regard to patients awaiting alternative level of care (ALC), security, relevance, efficiency, the user experience, productivity and human resources management indicators. Some indicators in the Management Agreement were also included in the Corporate Dashboard.

A discussion ensued on the results concerning staff (overtime, disability insurance and the use of independent workers) by target. Despite the increase in disability insurance, our CIUSSS has the lowest rate in the province. Requests are being made to the MSSS to ensure that the most demanding targets in the province are adjusted more fairly, but without success. Beverly Kravitz mentioned that the well-being of staff is taken very seriously by the Human Resources team, and numerous action plans have been implemented to address the issues raised.

Progress report on the CIUSSS's communications plan

Glenn J. Nashen, Associate Director of Communications and Media Relations, presented a summary of the department's activities:

- Internal and external publications
- CIUSSS's website currently under development
- Podcasts and videos produced
- Recruitment campaign through social media
- Press review

Over the past 12 months, seven media training sessions have been offered to directors, managers, researchers and medical departments' chiefs. Approximately 41 people attended.

Presentation by AMI-Québec on stigmatization

Tung Tran, Associate Director of the Mental Health and Addiction Program, introduced Ella Amir, Executive Director of AMI-Québec. This organization provides support to families that have a loved one living with mental illness. Her presentation focused on stigmatization, which has intrapersonal, interpersonal and structural effects, as well as an impact on the entire healthcare system. Therefore, there is a need for ongoing anti-stigma campaigns and further research on the impact of stigma. Moreover, Quebec suffers from underfunding in mental health. More could be done if funding were available. Dr. David Eidelman confirmed that while medical programs do address the issues of stigmatization and discrimination, students tend to quickly conform to workplace attitudes. Board members mentioned how important it is for facilities to welcome, integrate and support employees who return to work after taking time off for to cope with depression.

Public Health integrated regional action plan (PARI)

Dominique Dufour, Public Health Coordinator and Partnership for the Frontline Integrated Services team, presented PARI. She noted the intersecting role that public health plays in its mandates of monitoring, prevention, health promotion and partnership with relation to the public's health. For the first time, this plan is being shared by Montreal's five CIUSSSs. The PARI includes four main components:

- Overall development of children and youth
- Adoption of safe and healthy lifestyles and the creation of healthy and safe environments
- Prevention of infectious diseases
- Risk and threat management and emergency preparedness

Health and Social Services network's Excellence Award

Julie Ricciardi, Assistant to the President and CEO, informed members that the CIUSSS will once again take part in the Health and Social Services network's Excellence Awards competition, organized by the MSSS. Directors have been invited to submit their projects to an internal panel of judges composed of Dr. Rosenberg, Anne Lemay, Joanne Côté, Dominique Dufour and Julie Ricciardi. The selected projects will

then be submitted to a ministerial panel of judges, whose task is to choose four finalists in each field. The Excellence Awards and honourable mentions will be chosen by a national panel. Winners will receive province-wide media coverage.

Board members' Declaration of Interest

Alan Maislin asked members to complete and return their Declaration of Interest.

THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available at www.ciuss-centreouestmtl.gouv.qc.ca/en/home/. Click on CIUSSS West-Central Montreal | Board of Directors

Board-Info is produced by the Department of Communications and Media Relations for the Office of the President and CEO. All of the information in this bulletin has received official approval.

The next meeting of the Board of Directors will be held on:

**Thursday, December 6, 2018, at 7:30 a.m.
Donald Berman Jewish Eldercare Centre**

For more information about the Board of Directors, please visit www.ciuss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration