

## Board Info

Information bulletin of the Board of Directors meeting

### Highlights of the scheduled meeting of the Board of Directors Thursday, February 15, 2018 Jewish Eldercare Centre – Schweitzer Room

#### Report from the President and CEO

Dr. Lawrence Rosenberg mentioned that he has just arrived from Europe after a 10-day stay in Germany and Israel. He had the opportunity to visit various establishments related to information

{ This trip allowed him to see just how exceptional CIUSSS managers are doing in their respective fields. }

technology, artificial intelligence and cybersecurity. The various visits allowed him to meet with a number of employees and managers responsible for these mandates. He was also able to familiarize himself with what WorkSpaces are - spaces rented to start-ups - and their young entrepreneurs. Inspired by his visit to these areas, he invited the CIUSSS team to reflect over the coming months on how to improve information technology within the organization.

#### Report from the Chairman of the Board of Directors

Alan Maislin began by highlighting the contribution of Gloria Freedman who is completing her term as representative of the Users' Committee. She has been involved in several volunteer mandates for the past 10 years and ensured that users receive quality care. Mr. Maislin also mentioned his presence at the last integration committee and mentioned that the results of the creation of the CIUSSS over the last three years are obvious and conclusive. Indeed, the willingness of the teams in each establishment to work together and not in silos is producing results.

#### Presentation of the Mental Health and Addiction Directorate

Thanh Tung Tran, Associate Director, reported on a event that took place at the Jewish General Hospital Psychiatric Intensive Care Unit on August 9, 2017. This event illustrated the importance of the contribution of the various CIUSSS directorates. The analysis of risk factors was presented, as the improvements that have been implemented since then and the resulting observations.

#### Presentation by the Director of the Segal Cancer Centre

Dr. Gérald Batist presented the evolution of cancer treatment at the Segal Cancer Centre as well as changes in paradigms and therapeutic modalities. Unlike in the past, diagnosis and treatment are now individualized for each patient. The Centre's goal is to achieve significant advances in research and treatment in five years, something that was done in the past ten years. Dr. Batist also informed the Board of the implementation of a brand new Info-Onco line.

## Nomination of the Ombudsman

Council members unanimously approved the nomination of Marisol Miro as the Service Quality and Complaints Commissioner of the CIUSSS West-Central Montreal on a permanent basis. This nomination was effective on January 22, 2018.

## 2017-2018 Dashboard

Anne Lemay, Associate Executive Director for the Support, Administration and Performance Programs, presented the CIUSSS Corporate Dashboard. She recalled the context surrounding the crowded emergency of the Jewish General Hospital, one if not the busiest in Quebec.

## Status of nurses working at the CIUSSS

Johanne Boileau, Director of Nursing, and Beverly Kravitz, Director of Human Resources, Communications, Legal Affairs and Global Security, provided an update on the schedules, overtime and ratio of nurses at the CIUSSS. They also shared the meetings organized by the various unions and other bodies across Quebec, always in connection with the situation of nurses.

## Integrated Practice Units (IPUs)

Francine Dupuis, Associate CEO, presented the seven IPUs on which some CIUSSS managers are working. These include cardiovascular, neuroscience, musculoskeletal, 0-7 years old child with developmental delay, mental health, proximity services and mother-child. In all cases, it is about providing users with care and services that are accessible, appropriate, safe, flexible and adaptable, coordinated as well as multidisciplinary and interdisciplinary.

An IPU is the organization and/or implementation of a complete continuum of care and services around a health and well-being condition, an age group or a user population.

## Access to medical services

Dr. Louise Miner, Director of Professional Services, presented the *APSS*: priority access to specialized services. The strategies, mechanisms surrounding the *APSS* as well as the objectives and steps for implementing the appointment centre were also mentioned. A presentation of the *Centre de répartition des demandes de service* (CRDS) was also made, more specifically the operation, first steps, integrated specialties, irritants and results after one year. The process and next steps surrounding clinical intake concluded this point.

## Health network's excellence award contest

As part of the provincial competition, two projects representing the CIUSSS were selected by the ministerial jury to be among the four national finalists selected in each category. The finalist projects are:

- Human Resources Development and Mobilization Category: Clinicians for the Emergence of Innovative Projects, presented by Natacha Viens, Program Administration Manager - Neuromusculoskeletal Impairment Program, Nursing Directorate.
- Sustainable Development Category: Energy efficiency at CIUSSS West-Central Montreal, presented by Georges Bendavid, Director of Technical Services.

The PRAIDA programme will be recognized at the awards ceremony.

### Renewal of the Board of Directors

The persons in charge of the Boards of Directors of Quebec health care institutions were approached by the Health and Social Services Ministry to begin the three-year process of designating

Elections for the various bodies will take place on 22 March next. All information is available on the CIUSSS website.

members to the Boards of Directors, namely the members representing the Regional Department of General Medicine (DRMG), the Regional Committee on Pharmaceutical Services (CRSP), the Council of Physicians, Dentists and Pharmacists (CMDP), the Council of Nurses (CII), the Multidisciplinary Council (MC) and the Users' Committee (UC).

### List of Board Committees

The list of chairs and experts for each of the 19 committees of the Board of Directors was tabled with the members.

## THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available at [www.ciusss-centreouestmtl.gouv.qc.ca/en/home/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/). Click on CIUSSS West-Central Montreal | Board of Directors

The next meeting of the Board of Directors will be held on:

**Thursday, April 26, 2018 at 7:30 a.m.  
Jewish General Hospital**

Board-Info is a publication produced by the Department of Communications and Media Relations for the office of the President and CEO. All of the information in this bulletin has received official approval.

For more information on the Board of Directors, please visit [www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration/)