

## Board Info

Information bulletin from the Board of Directors meeting

### Highlights of the Meeting of the Board of Directors Regular meeting — Thursday, March 16, 2017

#### Message from the President and CEO of the CIUSSS

Dr. Lawrence Rosenberg, President and CEO of the CIUSSS, congratulated CIUSSS employees for their efforts to clear snow from the JGH and other institutions during the major snow storm of March 14-15. He also referred to the

Congratulations are extended to CIUSSS employees who have made access to the Hospital and other institutions available during the snow storm of March 14-15.

consultation process with the Minister of Health and Social Services (MSSS) concerning the future of the MUHC. The official ministerial position is not yet known, but will be disclosed soon in a meeting. Dr. Rosenberg concluded by mentioning his trip to Israel and the medical clinics he visited during his stay. He indicated that a formal presentation to that effect would be made at a future Board meeting.

#### New cancer research project

Dr. William D. Foulkes from the Jewish General Hospital and McGill University presents a new research project on families, genes and cancer. The work done by Dr. Foulkes and his team identified a new gene for ovarian cancer, discovered links between different lung cancers and unexpected genetic links between the ovaries and lung.

#### Preservation of the designation *MAB-Mackay Day Centre*

The day centre of MAB-Mackay Rehabilitation Centre offers a wide range of services to blind and visually impaired seniors. More than 88% of the clientele is 75 years of age and older. Therefore, the loss of services provided by the day centre would create concern. In keeping with the principle that it is important to preserve the historic name of the facilities recognized by the legislation, the CIUSSS will retain the designation of the *MAB-Mackay Day Centre*.

#### Approval the parking policy

The management of parking areas is governed by a directive from the MSSS. It requires that the institutions finance all the costs inherent to this activity, based on the income generated. This directive also sets the guidelines for pricing. To harmonize the management of the CIUSSS parking lots, to ensure fairness and transparency of the space allocation process and pricing, while respecting the mission and organizational values, the Board of Directors adopted the *Policy on Parking Space Management*, a copy of which is available upon request.

### **Amendment to the *Policy for Patient Complaint***

This Regulation was adopted at a Board meeting on December 1. The document has since been circulated to the Council of Physicians, Dentists and Pharmacists (CPDP) and Medical Examiner. The Regulation currently states that a complaint rejected by the examiner because it turns out to be frivolous, vexatious or made in bad faith cannot be changed by the review panel. The decision of the examiner is, therefore, final and without appeal. Not wanting to deprive the user of their right to be heard and not wishing to impose on the medical examiner the full weight of the decision not to act on a complaint, a minor change will be made to the Regulation.

### **New name for the Family Medicine Units (FMU)**

On April 1, 2017, the management framework for university family medicine groups (FMG-U) will go into effect. This term will then be applied to all Quebec FMUs, regardless of whether they have joined the *FMG Funding and Professional Support Program*. This process will result in various modifications to the operating license of the targeted establishments, depending on the status of the existing FMUs, to harmonize the licenses issued for FMG-U, which can be recognized as self-supporting entities.

### **Member's appointment to the Mount Sinai Advisory Committee**

Mitch Kendal's appointment as a member of the Mount Sinai Advisory Committee is resolved and unanimously approved by Council.

### **Patient Experience Committee Report**

The Chairman of the Board, Alan Maislin, provided a summary of the committee's work on the patient experience he chairs. Under Joanie Robidoux's responsibility, this committee is an integral part of the Department of Quality, Evaluation, Performance, Ethics and Archives. Established a few months after the creation of the CIUSSS, this committee met twice in 2016. This committee ensures representation of all the directorates, members of the Users' Committee and the group of patients' initiatives experience.

The committee's mandate is to propose an action plan and implement it throughout the CIUSSS by unifying all initiatives to improve the patient experience.

### **Construction projects for the CIUSSS**

Georges Bendavid, Director of Technical Services, presented two major construction projects. The redevelopment of the former JGH cafeteria as a main corridor between the Côte-Ste-Catherine entrance and the Pavilion K Agora which is valued at \$1.2 million and will be completed in July 2017. The major renovation project at Henri-Bradet is valued at \$6.9 million and will run from May 2017 to November 2018.

### **Hand washing situation report at the CIUSSS**

Benoit St-Denis, Chief Nursing Assistant at the JGH, presented various statistics on hand washing by employees of various directorates and teams in the network before, during and after certain professional and/or medical activities.

## THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available online at: [www.ciusss-centreouestmtl.gouv.qc.ca/en/home/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/).  
Click on CIUSSS West-Central Montreal | Board of Directors

Board-Info is a publication produced by the Department of Communications and Media Relations for the office of the President and CEO. All information contained in this bulletin has received official approval.

The next meeting of the Board of Directors will be held on:

**Thursday, April 27 at 7:30 a.m.**

For more information on the Board of Directors, please visit:

<http://www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration/>