

## Board-Info

Information bulletin from the Board of Directors meeting

### Highlights of the Meeting of the Board of Directors Regular meeting — Thursday, October 27, 2016

#### Healthcare for Immigrants who Lack Documentation

During the question period, Magalie Robert, Research Coordinator at the Public Health Institute of the University of Montreal, asked the Board of Directors what the CIUSSS was doing to ensure that health care is provided to immigrants who lack documentation, a vulnerable clientele. Marie Ouellon, Director of the Frontline Integrated Services Program, presented the Regional Program for the Settlement and Integration of Asylum Seekers (PRAIDA). As for the question about whether the CIUSSS is ready to support a policy for an inclusive city, Ms. Ouellon stated that she cannot reply until she has read the policy.

#### Report of the President and CEO

Dr. Lawrence Rosenberg gave a brief summary of a meeting that was held on October 19 at the University of Montreal. His short- and mid-term vision of the healthcare network in the West Island was communicated to the Minister of Health and Social Services, Dr. Gaétan Barrette. Dr. Rosenberg added that this meeting was reported in *The Suburban* and *The Montreal*

On October 19, Dr. Lawrence Rosenberg presented to the Minister of Health and Social Services, Dr. Gaétan Barrette, his short- and mid-term vision of the healthcare network in the West Island.

*Gazette* newspapers. The scope and timing of possible changes in the network are not yet known.

Dr. Rosenberg added that the CIUSSS is facing a major challenge: the outbreak of a type of bacteria known as Carbapenem-Resistant Organisms (CRO). Montreal's Public Health Department is aware of the situation. A resolution was adopted to reinforce the message on the importance of hand hygiene for all CIUSSS employees.

#### Policy on Civility and the Prevention of Harassment and Violence

Beverly Kravitz, Director of Human Resources, Communications and Legal Affairs, stated that as an employer in the healthcare and social services sector, the CIUSSS has a legal and moral obligation to provide its employees with a healthy work environment, free from any forms of harassment or violence. The CIUSSS must also show leadership in this area, because of its role and mission. The adoption of such a policy is mandatory for CIUSSS's accreditation. The MSSS provides all CIUSSS's and CIUSSS's in Quebec with a model for such a policy, and it has indicated that it expects this policy to be adopted.

In this context, CIUSSS West-Central Montreal has committed to:

- refusing to tolerate any form of breach of this policy
- promoting civility, respect and the resolution of situations of conflict
- taking all appropriate measures to provide a healthy and respectful work environment to its employees

Once published in the CIUSSS, this policy will be revised every five years, or whenever preparations for accreditation are being made.

### **Reference Framework in Ethical Matters**

Anne Lemay, Assistant Executive Director for the Support, Administration and Performance Programs, stated that the CIUSSS has already prepared several documents that deal with its ethical obligations. She added that ethical standards differ from one person to another, and that these standards can even change for the same person, depending on the situation. To ensure a maximum of clarity for everyone in the CIUSSS, a reference framework—to be used as a roadmap for all types of obligations—has been adopted. In addition, it will be important to publicize the various resources available to members of CIUSSS staff who need to make a decision according to ethical considerations. The adoption and the communication of this reference framework will be an asset for the CIUSSS, and will be seen as a positive step during the accreditation process.

### **SAPA Presentation**

A presentation on the Support Program for the Autonomy of Seniors (SAPA) was made by:

- Barbra Gold, Director of SAPA
- Christine Touchette, Associate Director
- Rosalie Dion, Associate Director of the residential component

The presentation dealt with the program in general, as well as home care, short- and long-term relief care, intermediate and non-institutional resources, and the main challenges that the CIUSSS faces.

### **CIUSSS Dashboard**

Anne Lemay presented a comparison chart of the main indicators of 2015-2016 and 2016-2017, which measure the performance of various CIUSSS departments and programs.

### **Public Information Session of the CIUSSS**

This event will take place on November 9, from 6:30 to 8:00 p.m., in the Lea Polansky Carrefour, in Pavilion K of the Jewish General Hospital. In addition to remarks from the Chair of the Board of Directors, and from the President and CEO, the presentation will include highlights from the 2015-2016 Annual Management Report, a financial summary, and a report on complaints and quality of service. Visitors will have an opportunity to ask questions, visit booths that provide details about some of the CIUSSS's main services, and add their name to the waiting list for a family doctor.

### **Impact of Bill 62**

Alyssa Yufe, a member of the Board of Directors, voiced her concern about the possible impact of Bill 62, if it is adopted by the government. The bill deals with the need to maintain the state's religious neutrality, and to regulate requests for religious accommodation in some organizations. Ms. Yufe questioned the scope of this bill in public institutions such as the Jewish General Hospital, which serves a clientele with distinct cultural and religious traditions.

## THE BOARD OF DIRECTORS OF CIUSSS WEST-CENTRAL MONTREAL

A calendar of meetings of the Board of Directors is available online at: [www.ciusss-centreouestmtl.gouv.qc.ca/en/home/](http://www.ciusss-centreouestmtl.gouv.qc.ca/en/home/).  
Click on CIUSSS West-Central Montreal | Board of Directors

CIUSSS Board News is a publication of the office of the President and CEO.

The next meeting of the Board of Directors will be held on:

**Thursday, December 1<sup>st</sup>, 7:30 a.m.**  
**Jewish General Hospital**  
**3755 Côte-Sainte-Catherine Road**  
**Room A-102**

More information about the Board of Directors:  
<http://www.ciusss-centreouestmtl.gouv.qc.ca/en/west-central-montreal-health/conseil-d-administration/>