

**Highlights of the Meeting of the Board of Directors
of the Integrated Health and Social Services University Network
for West-Central Montreal**

May 12, 2016
Jewish Eldercare Centre – Schweitzer Auditorium

Budget for 2015-2016

Dr. Lawrence Rosenberg, President and CEO of West-Central Montreal Health, reported that the budget had just been closed, and all figures were as projected and planned.

Informatics

Dr. Rosenberg reported that the government is planning to introduce a new informatics system covering all of the healthcare networks in Quebec. If any healthcare facility already has an informatics system (such as OACIS), its use will be discontinued and no additional funds will be provided by the government to implement the new system.

While West-Central Montreal Health will implement Cristal-Net to permit the collection and archiving of data that can be used as part of a provincial database, the network would like to retain the use of Chartmaxx to archive pdf documents generated by other parts of the hospital's electronic system. Given that West-Central Montreal Health has already made a substantial investment in Chartmaxx, this matter will be discussed with the Minister.

Heavy volume of Emergency cases

Dr. Rosenberg commented on recent news media reports that had focused on the heavy volume of patients in the Emergency Department of the Jewish General Hospital (JGH). He said this situation can be attributed, in part, to patients at the JGH who are at the end of their acute-care management and who cannot be moved out due to a lack of available support services in the community or the lack of beds in the CHSLDs. Dr. Rosenberg added that strong word of mouth about the JGH's efficiency and the quality of its care has also contributed to the heavy volume, making the hospital's Emergency Department the busiest in Montreal and one of the busiest in Canada.

Risk management and quality

Anne Lemay, Assistant Executive Director for the Support, Administration and Performance Programs, told the Board that it must create a Risk Management and Quality Committee. Further information on this subject will be sent to Board members.

Pharmaceutical Services Committee

Julie Roy, a pharmacist at the JGH, explained the role and responsibilities of the Regional Committee of Pharmacy Services of Montreal, one of which is to examine the use of medication by patients and how they use healthcare services.

Accreditation

Ms. Lemay and Chantal Bellerose, who are supervising preparations for accreditation, reminded the Board that Accreditation Canada's inspectors will visit the healthcare network from December 4 to 9, and every two years thereafter. Ms. Bellerose also provided the Board with an overview of the types of questions about governance that Board members may be required to answer during the visit.

Nursing

Johanne Boileau, Director of Nursing, summarized her department's accomplishments in 2015-2016 in integrating all of the network's nursing services and organizing care around Integrated Practice Units.

Frontline services

Marie Ouellon, Director of Frontline Services, presented an overview of the challenges, risks and opportunities encountered by staff in her department.

Administrative matters

The Board adopted a Contribution Agreement with Hydro Quebec.

Next Board meeting: June 15 at the Jewish General Hospital