PRESS RELEASE

New app for JGH users includes way-finding tool

The Jewish General Hospital at everyone’s fingertips!

Montreal, March 16, 2022—The Jewish General Hospital’s Users’ Committee is pleased to announce the launch of a smartphone application for patients, visitors and other users of the JGH. This new bilingual application displays the shortest and fastest route through the hospital, regardless of the destination.

For Maor Amar, President of the Users’ Committee, the app—developed with support from the JGH Foundation—responds to a real need expressed by many patients and visitors. "Given the numerous pavilions, rooms and services, finding one’s way around the hospital can be difficult. This application includes a virtual map that will be updated regularly, enabling people to quickly determine where a specific department or office is located. With this new tool, we are proud to contribute to improving the user experience at the Jewish General Hospital.”

Other features of the application
The app is a first for CIUSSS West-Central Montreal, of which the Jewish General Hospital is a member facility. Among its useful features:

- An explanation of the role of the Users’ Committee, plus contact information. Also included is a list of users’ rights and responsibilities.
- An optional satisfaction survey that asks users about the quality of their hospital experience, and invites them to suggest ways of improving the application.

"This application is a significant element in our CIUSSS's overall vision of digital health," says Dr. Lawrence Rosenberg, President and CEO of the CIUSSS. "In offering this new service to the thousands who come to the JGH each year, we can provide up-to-date information in a timely manner, while limiting the paper that would have been wasted on printed maps."
To download the application

- [Go to the App Store](https://apps.apple.com) (Apple)
- [Go to the Google Play Store](https://play.google.com) (Android)

A [video presentation of the application](#) is also available on the YouTube channel of CIUSSS West-Central Montreal.

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