

**Highlights of the Meeting of the Board of Directors  
of the Integrated Health and Social Services University Network  
for West-Central Montreal**

June 15, 2016  
Jewish General Hospital – Samuel S. Cohen Auditorium

**Report from the President and CEO**

Dr. Lawrence Rosenberg congratulated Dr. Yves Longtin, the Infection Prevention and Control team and the Nursing team at the Jewish General Hospital for efficiently containing and preventing the spread of a potentially serious CRO infection soon after it was discovered.

Dr. Rosenberg also congratulated Bob Lapointe and the IT team for their recent presentation to the Assistant Deputy Minister of Health and Social Services.

Francine Dupuis said a long-term Respect campaign will be launched across West-Central Montreal Health to train and sensitize employees about the need for respect toward healthcare users and other members of staff. She said respect will become an intrinsic element of the network's brand.

**Adoption of reports**

The following items were adopted:

- the Risk Management Report
- the Management and Accountability Report
- the Annual Report of the network
- the Code of Ethics of the network
- the internal bylaws for the Council of Nurses
- the Annual Report of the Commissioner of Complaints and Quality of Services
- the bylaws for the Advisory Committees of the Jewish General Hospital, Jewish Eldercare Centre, Donald Berman Maimonides Geriatric Centre, Miriam Home and Services, and Mount Sinai Hospital. Barbra Gold and Eric Maldoff explained that the Advisory Committees will inform and make recommendations to the Board of Directors about preserving and strengthening the unique identities of their respective facilities.

**Audit Committee and budget**

After a presentation by Morty Yalovsky, the Board approved the 2015-2016 financial statements, as well as the 2016-2017 budget. The budget presented total revenues, combined for the building fund and operations, of \$822 million. Dr. Rosenberg congratulated Carrie Bogante for her work and her department's accomplishments during

the network's first complicated year. Alan Maislin also promised that no budget would ever be approved that would compromise the quality of care for healthcare users or the safety and security of users and staff.

### **Vigilance and Quality Committee**

Lucyna Lach presented an overview of the Committee, which has met four times since it was created. She said that after a presentation by Dr. Longtin and the coordinator of Infection Prevention and Control, the Committee decided to plan a campaign to improve the rate of hand-hygiene compliance at the Jewish General Hospital and at other network facilities.

### **End-of-life care**

Dr. Louise Miner summarized activities with respect to end-of-life care and palliative care for the previous six months. Seven requests were submitted. Of these, five requests came from patients at home, while two were submitted by patients in community healthcare facilities. Physician-assisted death was carried for two patients at home. One request did not meet the criteria. Two requests are still under evaluation. One person was given continuous palliative sedation. One person died of natural causes before physician-assisted death could be administered.

### **Dashboard for measurement**

Sabine Cohen presented an overview of the dashboard that will be used to measure performance in various network services and programs. She said the general objective is to develop a culture of measurement, so that staff are better able to determine whether they are meeting their goals and where improvement is needed. Data from the dashboard is regularly presented to the network's Senior Management.

### **Items for approval**

The Board approved items involving the nomination, resignation and leave for doctors, as well as the reclassification of the Associate Director for SAPA.

**Next meeting:** September 15, 2016, at 7:30 a.m.